

On Discharge Day



Discharge in 2 hours upon doctor's approval



Nurse will provide documents and remove wristband



Patient settles bill



Collect medication at Pharmacy

PERMANENT PACEMAKER IMPLANTATION

Outpatient Journey



Consultation with doctor



Set date for admission & procedure



Receive admission information & financial discussion



Return home

INPATIENT JOURNEY

On Admission Day



Register at admission counter



Sign authorisation form for admission



Admission process: Documents verification



Ward allocation subject to bed availability



Ward

- Admission to allocated bed
- Height, weight & vital signs are taken
- Ward orientation provided to patient and caregiver
- Sign procedure consent
- Medical examination:
 - Blood test
 - ECG/ECHO
 - CXR



Patient preparation

- Intravenous insertion
- Skin preparation: Iodine & plaster test
- Fast 4-6 hours before procedure
- Take pre-medication if required



Post procedure



- Vital signs are monitored closely
- Tight plaster is applied to prevent bleeding
- Medical Examination:
 - ECG
 - CXR
- Doctor inspects incision site and dressing is changed to small plaster
- Pacemaker checked by programmer (vendor)